

Listserv List Management – Manage Subscribers

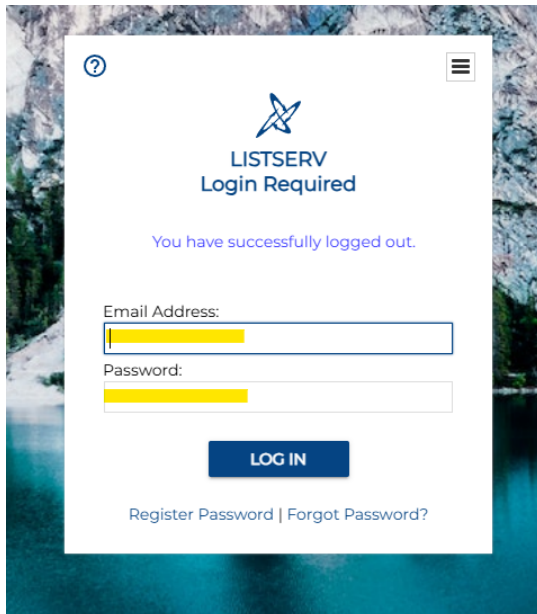
Please note that ListServ is behind the University firewall, so you will need to be on-campus connected to the secure wifi or ethernet, on the VPN via GlobalProtect, or using a desktop session via VMWare at remote.ucdenver.edu, in order to access the ListServ interface. More information about the VPN and VMWare connections can be found at the below page:

<https://www.cuanschutz.edu/offices/office-of-information-technology/tools-services/remote-access-vpn>

Once connected to the VPN you will access the Listserv website by navigating to <https://lists.ucdenver.edu>

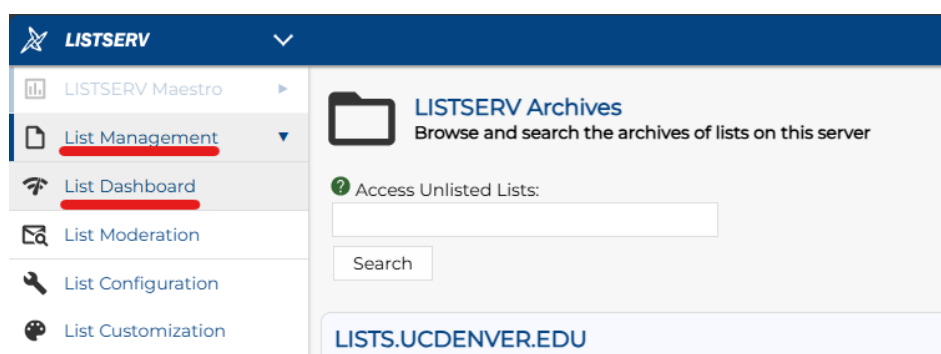
Then click “Log In” in the upper right corner.

You will use your University **email address** and password to log in.




A screenshot of the Listserv login page. The page has a white background with a blue header bar. At the top left is a question mark icon, and at the top right is a hamburger menu icon. In the center, there is a blue star icon above the text "LISTSERV Login Required". Below this, a message says "You have successfully logged out." in blue. There are two input fields: "Email Address:" and "Password:", both with yellow placeholder text. Below the password field is a blue "LOG IN" button. At the bottom, there are links for "Register Password" and "Forgot Password?". The background of the page is a blurred image of a mountain landscape.

View, Add, and Remove Subscribers


To view the subscribers on the lists you own click **List Management** and then select **List Dashboard**.




Here you will see all the Lists you are an Owner of. On the list dashboard next to the list, click on the number under Subscribers.

List Name	Subscribers
	
 EW-TESTLIST	5

Here you can view and search all subscribers on the list. You can also add a new single subscriber directly.


 **Subscriber Reports**
View, add and delete subscribers and change subscription settings

 Add Subscriber: (Bulk Operations)
[Redacted]

nancy@xyz.com Nancy Travis


☐ Send Email Notification

EW-TESTLIST@LISTS.UCDENVER.EDU (5 Subscribers)

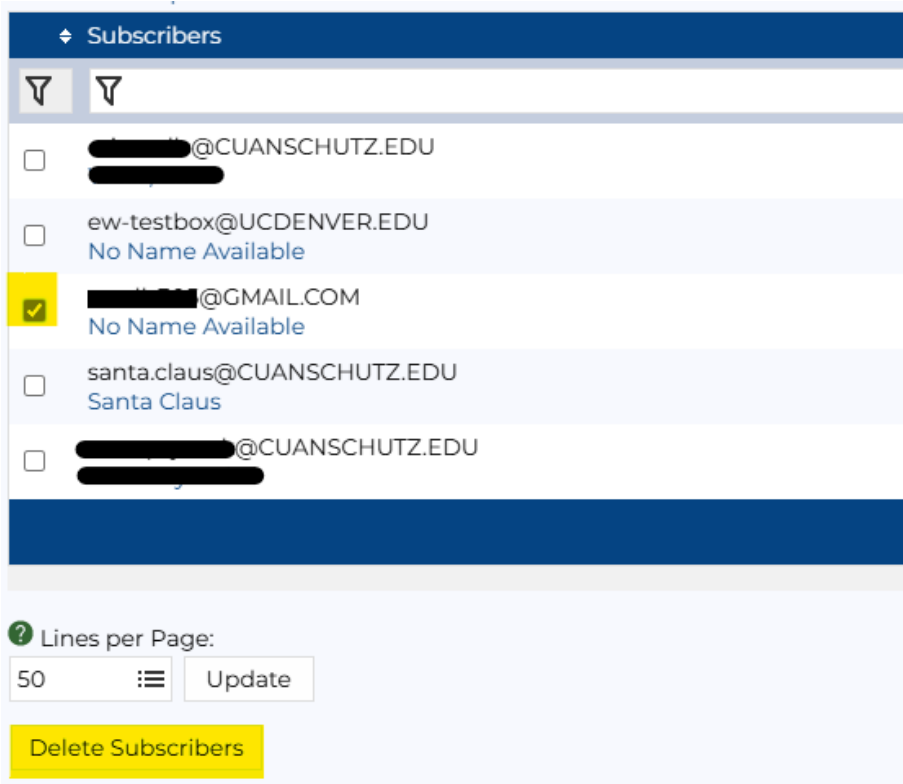
 Report Format:
Table

Check All | Uncheck All
Customize Report

Subscribers		Mail Style
<input type="checkbox"/>	[Redacted]	<input type="checkbox"/>
<input type="checkbox"/>	[Redacted]@CUANSCHUTZ.EDU	Regular
<input type="checkbox"/>	ew-testbox@UCDENVER.EDU No Name Available	Regular
<input type="checkbox"/>	[Redacted]@GMAIL.COM No Name Available	Regular
<input type="checkbox"/>	santa.claus@CUANSCHUTZ.EDU Santa Claus	Regular
<input type="checkbox"/>	[Redacted]@CUANSCHUTZ.EDU	Regular

 Lines per Page:
50

You can remove a subscriber by selecting the check box next to their address and then click Delete Selected Subscribers. Then hit the submit button.



Subscribers

☐ [REDACTED]@CUANSCHUTZ.EDU

☐ ew-testbox@UCDENVER.EDU
No Name Available

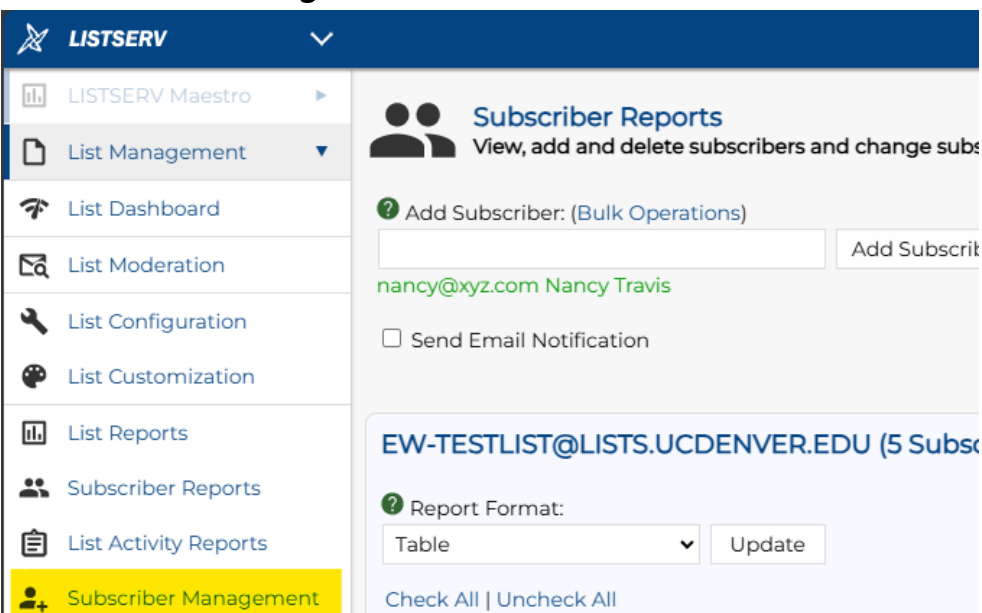
☒ [REDACTED]@GMAIL.COM
No Name Available

☐ santa.claus@CUANSCHUTZ.EDU
Santa Claus

☐ [REDACTED]@CUANSCHUTZ.EDU

? Lines per Page:
50

You can also manage subscribers on the lists you own by clicking **Subscriber Management** underneath **List Management** on the left menu.



LISTSERV

LISTSERV Maestro

List Management

List Dashboard

List Moderation

List Configuration

List Customization

List Reports

Subscriber Reports

List Activity Reports

Subscriber Management

Subscriber Reports
View, add and delete subscribers and change subs

? Add Subscriber: (Bulk Operations)

Add Subscriber

nancy@xyz.com Nancy Travis

☐ Send Email Notification

EW-TESTLIST@LISTS.UCDENVER.EDU (5 Subscribers)

? Report Format:
Table

Check All | Uncheck All

Here you can select a list from the drop-down menu and then add a new subscriber email address. You can choose whether to notify the user or not.



Subscription Management

Add, delete or change subscriptions



Search for Subscribers (EW-TESTLIST):

[Redacted search input]

henry@somewhere.com

Henry Brown

Search

EW-TESTLIST@LISTS.UCDENVER.EDU

Email Address and Name:

[Redacted email address and name]

henry@somewhere.com Henry Brown


Henry Brown <henry@somewhere.com>

Notification:

- ☐ Send Email Notification
☒ Do Not Notify the User

Add Subscriber

If you search for a subscriber you can delete them or modify their settings.

 **Subscription Management**
Add, delete or change subscriptions

EW-TESTLIST@LISTS.UCDENVER.EDU

Notification:

☐ Send Email Notification

☒ Do Not Notify the User

Name:

No Name Available

Email Address:

ew-testbox@ucdenver.edu

Subscribed Since: 15 Jan 2025

Subscription Type:

☒ Regular

☐ Digest (Traditional)

☐ Digest (HTML Format)

☐ Index (Traditional)

☐ Index (HTML Format)

Mail Header Style:

☒ Normal

☐ Normal (List Name in Subject Line)

Acknowledgements:

☐ No Acknowledgements

☒ Short Message Confirming Receipt

☐ Receive Copy of Own Postings

Miscellaneous:

☐ Mail Delivery Disabled Temporarily

☐ User is Exempt from Renewal/Probing

☐ User May Bypass Moderation

☐ All Postings Sent to List Owner for Review

☐ User May Not Post to List

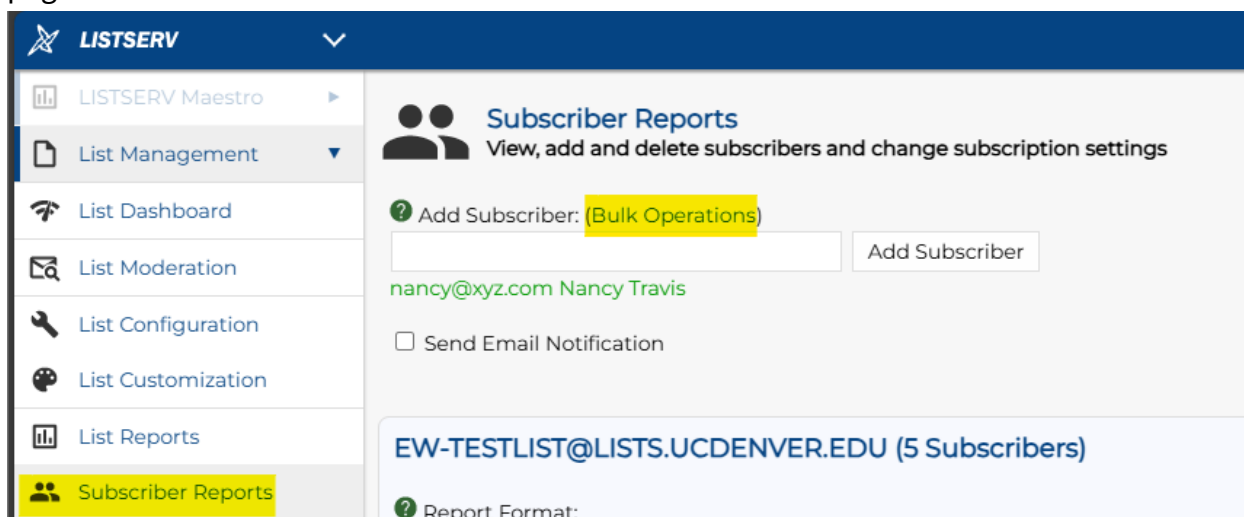
Update Settings

Delete

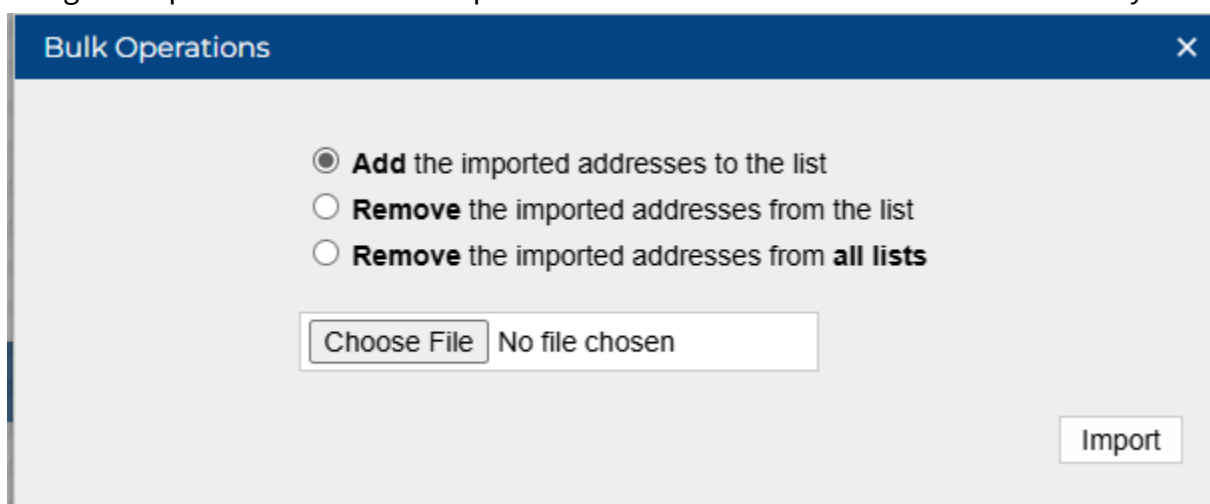
Delete From All Lists

Bulk Adding subscribers

You can add a list of subscribers by using the **Bulk Operations** on the **Subscriber Reports** page.



In the box that pops up you will select **Choose File** to import a file you create with the list of addresses and then hit **Import**. You can also remove users in bulk as well. Be careful when using bulk operations because it is possible to delete all the subscribers inadvertently.



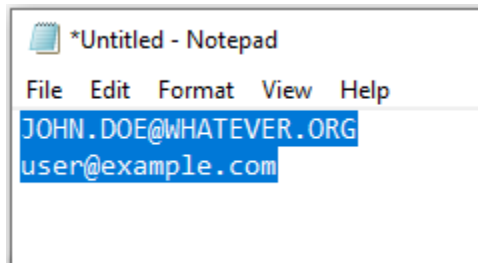
Instructions for creating the file are listed below.

Format of the bulk operations import file

The format of the input file for bulk operations is a **TEXT** or **CSV** file with one address per line.

Be sure not to include any spaces at the end of the address or any special characters.

Using Notepad you can paste the addresses with one address per line like the screenshot below. Then save as a .TXT file.



You can also use Excel to put all addresses into one column. Then save the file as a .CSV file.

