



# SafeZone

## FAQs

SafeZone is a **FREE** app that works on both iPhone and Android cellphones. The app is intended expedite emergency services to students, faculty and staff on the CU Anschutz campus.

SafeZone will make it easier for University Police to respond to emergency situations through GPS. The app allows University Police to become aware of someone's location, speak with them directly, and arrange immediate assistance.

### **If I use SafeZone will I be tracked all the time?**

SafeZone does not track your phone's location unless you specifically request it. You request tracking by raising an Alert by pressing the Emergency or Medical button.

### **How long will it take for University Police to locate me?**

When your Alert is activated, University Police will receive the Alert within seconds and Responders will start moving to your location. The time it takes to reach you will depend on your proximity to responders.

### **Will the app drain my battery?**

SafeZone's use of Location Services has been optimized to minimize battery draw-down so that it does not impact your day-to-day use of your Smartphone.

### **Where does SafeZone work?**



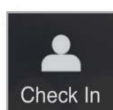
SafeZone works on and around the CU Anschutz Medical Campus. Click on the map icon in the app to see the extended boundaries.

### **What if I accidentally press the button?**

When you tap a SafeZone alert buttons, a "timer" circle is shown winding down (like a clock). If you accidentally press any SafeZone Call button, you can cancel the Call by tapping the button again while the "timer" is winding down.

After the Call (Alert) has been sent, you can still cancel your request, but you should remain on the line until Emergency Dispatchers answer the call; tell them you need to cancel the Call (Alert).

### **How does the Check-In timer work?**



You can set a CHECK-IN TIMER, which checks you in and starts a countdown timer to cover the duration of your work session. The Timer will count down to zero, starting from your nominated time. At any time, you can tap the Timer to cancel or re-set the time, and you can also Check Out. SafeZone will also automatically finish your session if you leave the coverage boundary.

You will receive a Warning push message at "5 minutes to go", when you can re-set the time, cancel the Timer or Check Out. If the Timer expires, SafeZone will raise an Alert, showing your location and ID on a map.

### **When should I press the Medical button?**



If you or another person nearby needs emergent medical assistance, tap Medical to be connected to the Aurora Police Department Emergency Dispatch Center. You will be connected to a Dispatcher with emergency medical training.

### **When should I hit the Emergency button?**



If you feel threatened, or if someone is threatening or has just threatened you. Or if you have been assaulted or are the victim of a robbery. If you witness something threatening or emergency.

### **Will SafeZone work when I am not on the CU Anschutz Medical Campus?**

SafeZone will operate at any location, however if you raise a Call or Alert when you are outside the CU Anschutz boundary, your App will tell you you're outside the SafeZone Area and offer you a single-tap call 9-1-1.

### **What if I do not have a "ucdenver.edu" email address?**

At this time, SafeZone is only available to subscribers with a university-assigned email address.