UNIVERSITY OF COLORADO Anschutz Medical Campus Student Parking

Our goal is to provide high quality, customer-oriented parking and transportation services by ensuring a safe and friendly system that operates at optimal efficiency.

We would like to provide you with some valuable details in regard to parking while on campus. We also encourage to visit our office or website listed below.



user

you

Parking and Transportation Services Office

Anschutz Medical Center – 1st Floor of Building 500, West side of Food Court Seating area Hours: Monday - Friday 7:30 a.m. – 4:30 p.m (Offices are closed on weekends and Holidays)

Office Phone number: (303)724-2555 Service Phone number: (720)255-4371

Website:

Please sign up online at:

www.ucdenver.edu/parking

Helpful Parking Hints and Information:

- 1. There is current availability for permit parking at the Anschutz Medical Campus. We strongly recommend signing up at least a week for parking prior to your actual need to park as visitor parking tends to fill very fast. All requests for parking to sign up, change or cancel require you to fill out the online form at ucdenver.edu/parking > choose permit parking > fill out appropriate form
- 2. If you intend to pay daily on visitor parking lots Visitor parking rates are \$1/hour up to \$8 for all day parking. Please see map for locations the following lots are available for Visitor Parking:
 - Julesburg (Contractors lot)
 - East Overflow (Contractors lot)
 - Georgetown (Contractors lot)
 - Ignacio
 - Henderson Garage
 - Monte Vista
 - Cheyenne Wells (4 hour lot) NO employees
 - Snowmass
 - Vail (4 hour lot) NO employees
 - Kiowa (4 hour lot)
- 3. "After hours/weekend" parking is available. Once signed up for this type of account, parking is available in the gated permit parking lots from 6:00pm to 6:00am, Monday through Friday

(your AMC Student ID will be 'loaded' to allow you to park after hours in these lots when you sign up if requested.) Parking in permit lots is also available on Saturday and Sunday. There is no monthly charge for an after-hours/weekend parking account.

PLEASE NOTE: if you are in the lots beyond these hours (i.e. remain parked after 6 a.m.) you will have to call the number posted at the exit. You will then pay the daily parking rates for your extended stay and Parking will assist you with exiting.

4. Full time permit parking is currently \$41 per month.

Monthly parking includes 24/7 access to all gated permit lots, including the Henderson Garage. You do not need to add after-hours access if you are paying the monthly parking fee.

Short term permits are also offered to students at a weekly rate of \$16.00. The short term week cannot be conjoined with a half or full month permit.

Discounted permit parking for the students is offered in the East Rock Lot for \$15 per month. The East Rock lot is a low-cost parking option for students of the Anschutz Medical Campus that is in close proximity to the campus. It is located on the west side of Victor street north of the CU Medicine garage. Parking in the Rock Lot does not give you access to any of the gated permit lots on campus. If you have a rock lot permit but opt to park in a visitor lot for the day you will need to pay the visitor parking rate (non-refundable). Students do not have access to the West Rock Lot.

- 5. Students who purchase a parking permit access to all permit parking lots which the surface lots and the Henderson Please see map for locations.
 - Aspen
 - Breckenridge
 - Durango
 - Evergreen
 - Frisco
 - Henderson
 - Leadville
 - Purgatory



have includes Garage.



COMMONLY ASKED PARKING AND TRANSPORTATION RELATED QUESTIONS



Q: How much do I pay for parking?

A: Student gated parking is \$41/ month. There is also student parking available in the Rock Lot north of Montview for \$15/month. Short term weekly parking is \$16/ week. We can prorate the \$41 gated permit to start the 2^{nd} half of a month (start the 15^{th} only) and only charge \$20.50 for the $\frac{1}{2}$

month. We do not prorate the \$15 Rock lot permit as you will pay \$15 to park in a calendar month regardless of the start date in the month.

Q: How do I pay each month?

A: The preferred method is to add your credit card to your parking account to auto pay each month when the permit renews until you cancel or you can make a one-time payment (Do Not add your credit card to your account when making a one-time payment) if you are choosing to not auto renew or you can come to the Parking Office to pay by cash, check or credit card.

Q: Can I pay for more than one month at a time?

A: You can pay for one-month, multiple months or a full semester if you prefer. If you choose to have your parking auto renew each month, then your parking will cancel only if you submit a form request online to cancel or if you have requested a set period of time for your parking the parking will cancel automatically at the end of the time period you requested. If you have East Rock lot parking and do not submit a request to cancel, then the balance will be owed for each month it is active until you cancel since we cannot determine if you parked as your license plate is your permit unlike the gated lots which we can monitor when you have used the parking.

Q: What if I don't want to sign up now but decide I want to a later date?

A: Parking can be arranged at any time. Guests will only have one permit active at a time. If you want parking for 2 months and skip a month and start parking again the next month you will have to submit a form for the 2 months only and choose no to auto renewing, then submit a new request the next month to start parking again.

Q: How do I cancel my parking?

A: You <u>must</u> submit your request using the online form at ucdenver.edu/parking > choose permit parking > fill out appropriate form. If your parking is pre-paid in the parking office it will cancel automatically when it expires. If for some reason your parking access does not stop working and you continue to use your parking, then you will owe for the parking you use.

Q: I need to sign up for parking. What should I do?

A: You can pay daily and park in a visitor parking lot. We will refund you up to 2 days of parking payments made in CU Anschutz visitor's lots as long as the dates for parking are included in your parking permit (exception is No refunds for people signing up for Rock lot parking). You must provide the parking receipts as proof of payment and they must be dated within the time you are purchasing parking. The license plate on these receipts must match the vehicle on your parking application. THIS IS OFFERED TO FIRST TIME NEW ACCOUNTS ONLY.

PREVIOUS PARKERS DO NOT QUALIFY. You will need to email copies of your receipts to the parking office cuparking@cuanschutz.edu and we will discount your parking permit the amount you paid for up to 2 days as long the dates are included in the permit time period you sign up for.

Q: Do I get a parking access card for my car?

A: Parking access is added to your University ID. Upon entering the gate to the parking lot simply present your ID to the reader. The gate will open. If you have active parking and the gate does not open, park in a visitor surface lot and Do NOT PAY. You must call the parking office with your name, plate information so we can place a Do Not Ticket on your vehicle. Failure to call and provide this information can lead to a citation that you will need to pay. You

will have to pay for visitor parking if you choose to park in the Henderson Garage instead of a surface visitor lot.

Q: What if I have more than one vehicle that I will drive?

A: Notify the Parking Office of any additional vehicles by email cuparking@cuanschutz.edu or call. They will be added to your account. However only one vehicle may be present in the permit lots at a time.

Q: What if my friend and I want to share parking?

A: Carpool parking is available. All carpool participants must be registered in the carpool and each participant for the first two people is responsible for payment of the carpool monthly fee. You will receive a carpool parking card. The parking access will not be on your ID Badge. The carpool 'card' will allow for 24/7 access to all permit lots. Carpool participants' individual IDs can be activated to allow the **after hours parking** (Nights and Weekends) at no additional charge.

Q: What do I do about parking if I forgot my ID Badge?

A: You should park in a visitor parking surface and notify the Parking Office immediately. Please DO NOT PAY for parking as we will issue you a Do Not Ticket for the day. We will verify your account and you will not be issued a citation that day.

Q: I arrive later in the morning to campus - what if I cannot find a space?

A: There is more than adequate parking available on campus for the permit holders. However, sometimes the most desirable parking space may not be close your destination so you will need to park in a different gated lot.

Q: Are there any general guidelines to having permit parking?

A: Following a few of these simple parking rules and regulations will help to ensure you do not experience difficulties when parking on campus. Parking policies include but are not limited to the following.

- 1. Allow only one vehicle per card access into the parking lot. Following too close or "tailgating" into a parking lot behind another vehicle is against parking policies and will cause difficulties or delays upon trying to exit.
- 2. If the gate will not open when you present your ID badge please do not try to push the gate open manually but rather park in a visitor lot and immediately notify the Parking Office of your dilemma. If you are already in the parking lot and trying to exit please call the Parking number posted at every exit.
- 3. Use only the designated drive paths in and out of parking lots. Other methods are against parking policies and could potentially damage landscape areas, curbs and/or sidewalks.
- 4. To avoid a violation park within the designated lines of the parking lot to help maximize the use of the parking spaces for everyone on campus..
- 5. Aisle ways and rows are designed to allow a safe flow of traffic in and out of the parking lot. The widths also allow emergency vehicles when necessary. For these reasons, please do not park at the ends of rows or aisle ways.

- 6. Your parking access is assigned to your ID badge only and is intended for your use exclusively. It is against parking policy to grant access or lend your parking access to another person.
- 7. If you are ever unsure about a parking issue contact the Parking Office right away.

Violations of parking guidelines could potentially result in the revocation of parking privileges on campus.

For additional information please see the Parking and Transportation website, email the Parking Office CUPARKING@CUANSCHUTZ.EDU or give us a call. Please leave a voicemail if we do not answer or you are calling after hours.

AMC PARKING GUIDELINES

- All lots in BLUE are PERMIT lots which you will now have access to
- Your badge has radio frequency on it which allows you to swipe into the permit lots.
- Your badge is technically your parking permit
- When you pull up to the gate of any permit lot you will see a gray square "reader" to vour left.
- Present your badge close to the reader and you will hear a beep and see the gate
 open
- Your vehicle must be at the gate for your badge to register and open the gate
 - Do not follow people in or out of the lots
 - o Do not swipe other people in or out of the lots
 - If you have multiple badges, separate them so only your University ID is present in front of the reader.
- The badges and gates are on a looping system. This means that the reader knows when you are in the lots and when you are out of the lots, but you must stay on a constant loop of "in-out-in-out" for your badge to consistently work for you
- All of the permit lots are outdoors except for the Henderson Garage

- If you choose to park in the visitor lots because you cannot find parking where you want, this is fine, but you will have to pay and we will NOT reimburse you.
- There are 6 levels of parking in Henderson, it rarely fills up. If it does fill up there will be a parking attendant or signage at the gates giving directions where overflow parking is available.
- You may park in Henderson at any time if you prefer to park in a covered area

A few things to know about parking on this campus:

- 1. There is NO FREE PARKING on campus at any time.
- 1. The enforcement officers will ticket you if you violate any parking restrictions:
 - o Do not park on or over the lines which includes the front of your vehicle also
 - o Don't Pay for parking if you're in a visitor lot
 - o Don't park in Reserved or Special Reserved stalls without a proper permit
 - On't park in handicapped stalls without a handicap placard and you must also be a paying gated permit lots parker to park in handicap spaces. Rock lot permits do not qualify you for handicap parking.

If you forget your badge:

(There are two options for when you forget your badge)

- 1. Park in any of the outdoor visitor lots. (2x limit per 12 months)
 - Call us IMMEDIATELY when you park there and we will put you on a "do not ticket" list
 - o If we are not open yet, you must leave a CLEAR message with:
 - A. Name and ID number
 - B. Vehicle information

C. License Plate Number

o If you do not call right away and get a ticket before you call us, you will be required to pay or appeal the ticket (example: you park at 8am, get a ticket at 8:30am, but go to class and do not call us until 9am)

*Citations must be paid or appealed within 7 business days of receiving the issued citation. The Parking Office cannot waive or reduce any citations; citation must be appealed if you believe it was issued in error.

- 2. Park in the Henderson Garage.
 - Pull a ticket to get into the garage
 - Upon exit, call the enforcement phone number 720-255-4371. They will meet you at the exit to retrieve your ticket and release you from the garage.

** Do not abuse this program. We limit the number of times we can issue a "do not ticket" within a 12 month period.

