UNIVERSITY OF COLORADO Anschutz Medical Campus Student Parking

Our goal is to provide high quality, customer-oriented parking and transportation services by ensuring a safe and user friendly system that operates at optimal efficiency.

We would like to provide you with some valuable details in regard to parking while on campus. We also encourage you to visit our office or website listed below.



Parking and Transportation Services Office

Anschutz Medical Center – 1st Floor of Building 500, West side of Food Court Seating area

Hours: Monday - Friday 7:30 a.m. – 4:30 p.m (Offices are closed on weekends and Holidays)

Office Phone number: (303)724-2555 Service Phone number: (720)255-4371 Website:

www.ucdenver.edu/parking

Helpful Parking Hints and Information:

- 1. There is current availability for permit parking at the Anschutz Medical Campus. We strongly recommend signing up for parking prior to your actual need to park as visitor parking tends to fill very fast.
- 2. If you intend to pay daily on visitor parking lots and they are getting full, additional <u>visitor parking</u> is open in the Henderson Parking Garage and in the Monte Vista parking lot.. Visitor parking rates are \$1/hour up to \$8 for all day parking. Please see map for locations the following lots are available for Visitor Parking:
 - Julesburg
 - Georgetown
 - Ignacio
 - Henderson
 - Monte Vista
 - Chevenne Wells
 - Snowmass
- 3. "After hours/weekend" parking is available. Once signed up for this type of account, parking is available in the gated permit parking lots from 6:00pm to 6:00am, Monday through Friday (your AMC Student ID will be 'loaded' to allow you to park after hours in these lots when you sign up.) Parking in permit lots is also available on Saturday and Sunday. There is no monthly charge for an after-hours/weekend parking account; however there is a \$10 activation fee which will be charged when you sign up.

 PLEASE NOTE: if you are in the lots beyond these hours (i.e. remain parked after 6 a.m.) you will have to call the number posted at the exit. You will then pay the daily parking rates for your extended stay and Parking will assist you with exiting.

- 4. Full time permit parking is currently \$40 per month. If you would like permit parking please bring the following information to the Parking Office to purchase a permit:
 - University ID Badge
 - Form of Payment (check, cash or credit card)
 - Vehicle information to including license plate number
 - Student ID Number

Monthly parking includes 24/7 access to all gated permit lots, including the Henderson structure. You do not need to add after-hours access if you are paying the monthly parking fee.

Short term permits are also offered to employees at a weekly rate of \$16.00. The short term week cannot be conjoined with a half or full month permit. Please see the Parking Office to purchase a short term permit.

Discounted permit parking for the students is offered on the Rock Lot for \$14 per month. The Rock lot is a low-cost parking option for students of the Anschutz Medical Campus that is in close proximity to the campus. It is located on the west side of Victor street north of the CU Medicine garage. Parking in the Rock Lot does not give you access to any of the gated permit lots on campus. If you have a rock lot permit but opt to park in a visitor lot for the day you will need to pay the visitor parking rate (non-refundable). Students do not have access to the West Rock Lot.

- 5. Students who purchase a parking permit access to all permit parking lots which includes the surface lots and the Henderson Parking Structure. Please map for locations.
 - Aspen
 - Breckenridge
 - Durango
 - Evergreen
 - Frisco
 - Henderson
 - Leadville
 - Purgatory



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see



COMMONLY ASKED PARKING AND TRANSPORTATION RELATED QUESTIONS



Q: How much do I pay for parking?

A: Student parking is \$40/ month, \$20/ half-month, and short term weekly parking is \$16/ week. There is also student parking available in the Rock Lot north of Montview for \$14/month.

Q: How do I pay each month?

A: You can pay in the Parking Office each month by cash, check or credit card. You can also set up an online account to have your credit card charged automatically each month. Please contact the parking office to do so. When parking in the Rock Lot you must pay for the semester each time.

Q: Can I pay for more than one month at a time?

A: You can pay for one month, multiple months or a full semester if you prefer. Monthly parking can be prorated for half of a month (starting or stopping on the 15th) if you have a need stop or restart parking. The Rock Lot is the only exception in this. The Rock Lot must be paid in full semester increments and it is not prorated.

Q: What if I don't want to sign up now but decide I want to a later date?

A: Parking can be arranged at anytime. However, the monthly rate is only prorated for half month increments.

Q: How do I cancel my parking?

A: You <u>must</u> notify the parking office in advance of your intent to cancel parking if you have an online permit. If you have a permit or hangtag in your possession, you MUST return this first or you will continue to be billed. If your parking is pre-paid in the parking office it will cancel automatically when it expires.

Q: I need to sign up for parking but I cannot get there my first day on campus. What should I do?

A: You can pay daily and park in a visitor parking lot. We will refund you up to 2 days of parking payments made in visitor's lots. You must provide the parking receipts as proof of payment and they must be dated within the time you are purchasing parking. The license plate on these receipts must match the vehicle on your parking application. **THIS IS OFFERED TO NEW ACCOUNTS ONLY.**

You may also pull a ticket in the Henderson Garage and come to the Parking Office to pay that same day. Bring the ticket with you and we will allow you to exit that day without having to pay.

Q: Do I get a parking access card for my car?

A: Parking access is added to your University ID. Upon entering the gate to the parking lot simply wave your ID a few inches away from the reader. The gate will open. If parking on the Rock Lot you will be issued a hang tag for you vehicle. This tag will be linked with your license plate.

Q: What if I have more than one vehicle that I will drive?

A: Notify the Parking Office of any additional vehicles. They will be added to your account. However only one vehicle may be present in the permit lots at a time.

Q: What if my friend and I want to share parking?

A: Carpool parking is available. You must sign up for a carpool badge in the Parking Office. All carpool participants must be registered in the carpool and each participant is responsible for a partial payment of the carpool. You will receive a carpool parking card. The parking

access will not be on your ID Badge. The carpool 'card' will allow for 24/7 access to all permit lots. Carpool participants' individual IDs can be activated to allow the **after hours** parking at no additional charge. **(this was on the staff FAQ, so I added it here?)**

Q: What do I do about parking if I forgot my ID Badge?

A: You should park in a visitor parking or Henderson garage lot and notify the Parking Office immediately. They will verify your account and you will not be issued a citation that day, or be released from the garage upon exit.

Q: I arrive later in the morning to campus - what if I cannot find a space?

A: There is adequate parking available on campus for the permit holders. However, sometimes the available parking spaces are further out in the parking lots. The lots that will typically have available parking later in the mornings are Evergreen, Leadville and the Henderson Parking garage. Henderson garage has six levels of parking and typically has parking available. If by chance Henderson fills, there will be an attendant or signage directing people where they should park.

Q: Are there any general guidelines to having permit parking?

A: Following a few of these simple parking rules and regulations will help to ensure you do not experience difficulties when parking on campus. Parking policies include but are not limited to the following.

- 1. Allow only one vehicle per card access into the parking lot. Following too close or "tailgating" into a parking lot behind another vehicle is against parking policies and will cause difficulties or delays upon trying to exit.
- 2. If the gate will not open when you present your ID badge please do not try to push the gate open manually but rather park in a visitor lot and immediately notify the Parking Office of your dilemma. If you are already in the parking lot and trying to exit please call the Parking number posted at every exit.
- Use only the designated drive paths in and out of parking lots. Other methods are against parking policies and could potentially damage landscape areas, curbs and/or sidewalks.
- 4. To avoid a violation park within the designated lines of the parking lot to help maximize the use of the parking spaces for everyone on campus...
- 5. Aisle ways and rows are designed to allow a safe flow of traffic in and out of the parking lot. The widths also allow emergency vehicles when necessary. For these reasons, please do not park at the ends of rows or aisle ways.
- 6. Your parking access is assigned to your ID badge only and is intended for your use exclusively. It is against parking policy to grant access or lend your parking access to another person.
- 7. If you are ever unsure about a parking issue contact the Parking Office right away.

Violations of parking guidelines could potentially result in the revocation of parking privileges on campus.

For additional information please see the Parking and Transportation website or contact the Assistant Director of Parking and Transportation at kerrie.bathje@ucdenver.edu (do you want to remove your contact info?)

AMC PARKING GUIDELINES

- All lots in BLUE are PERMIT lots which you will now have access to
- Your badge has radio frequency on it which allows you to swipe into the permit lots.
- Your badge is technically your parking permit
- When you pull up to the gate of any permit lot you will see a gray square "reader" to your left.
- Swipe your badge close to the reader and you will hear a beep and see the gate open
- Your vehicle must be at the gate for your badge to register and open the gate
 - Do not follow people in or out of the lots
 - Do not swipe other people in or out of the lots
 - If you have multiple badges, separate them so only your University ID is present in front of the reader.
- The badges and gates are on a looping system. This means that the reader knows when you are in the lots and when you are out of the lots, but you must stay on a constant loop of "in-out-in-out" for your badge to consistently work for you
- All of the permit lots are outdoors except for the Henderson Garage
- If you cannot find parking in the outdoor permit lots, you must go to the
 Henderson Garage
- If you choose to park in the visitor lots because you cannot find parking where you want, this is fine, but you will have to pay and we will NOT reimburse you.

- There are 6 levels of parking in Henderson, it rarely fills up. If it does fill up there
 will be a parking attendant or signage at the gates giving directions where
 overflow parking is available.
- You may park in Henderson at any time if you prefer to park in a covered area

A few things to know about parking on this campus:

- 1. There is NO FREE PARKING on campus at any time.
- 2. The enforcement officers will ticket you if you violate any parking restrictions:
 - Do not park over the lines
 - Pay for parking if you're in a visitor lot
 - o Don't park in Reserved or Special Reserved stalls without a proper permit
 - Don't park in handicapped stalls without a handicap placard

If you forget your badge:

(There are two options for when you forget your badge)

- 1. Park in any of the outdoor visitor lots. (2x limit per 12 months)
 - Call us IMMEDIATELY when you park there and we will put you on a "do not ticket" list
 - o If we are not open yet, you must leave a CLEAR message with:
 - A. Name and ID number
 - B. Vehicle information
 - C. License Plate Number
 - If you do not call right away and get a ticket before you call us, you will be required to pay or appeal the ticket (example: you park at 8am, get a ticket at 8:30am, but go to class and do not call us until 9am)

*Citations must be paid or appealed within 7 business days of receiving the issued citation. The Parking Office cannot waive or reduce any citations; citation must be appealed if you believe it was issued in error.

- 2. Park in the Henderson Garage.
 - o Pull a ticket to get into the garage
 - Upon exit, call the enforcement phone number 720-255-4371. They
 will meet you at the exit to retrieve your ticket and release you from
 the garage.
- ** Do not abuse this program. We limit the number of times we can issue a "do not ticket" within a 12 month period.

