

# Use the Find Care tool at [anthem.com](https://www.anthem.com) to find an out of state Anthem PPO provider

Anthem's Find Care tool was created to make it easy to find the care you need. Use this quick step-by-step guide to help you find care.

## Step 1

Go to <https://www.anthem.com>

Click '**Find Care**' at the top right of the page

- For guests — Choose **Basic search as a guest**.
- For members — You can either select **Log in for Personalized Search** on the left or you can search without logging in by selecting **Use Member ID for Basic Search** on the right.

## Step 2

Scroll down and complete the following fields:

- Select the type of plan or network — Use the drop-down menu to choose **Medical Plan or Network**.
- Select the state — Use the drop-down menu to choose
- Select how you get health insurance — Use the drop-down menu to choose
- Select a plan or network — Use the drop-down menu to choose
- Select the **Continue** button.

## Step 3

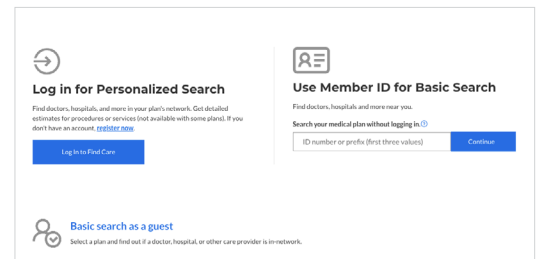
Enter the city, county, or ZIP code on the top left. You now have two options to narrow your search:

- **Option 1** — Enter a care provider or hospital by name or specialty in the search box. The results will appear below the *search box*, where you can select the name for more details about the care provider or hospital.
- **Option 2** — **Search by Care Provider**. Select the icon of the type of care provider you're looking for. The results will appear on a new screen, and you can select the care provider or hospital name for additional details.

## Step 4

View your search results:

- Choose the printer icon to print the results of your search, or select the email icon to email the search results.
- Select a care provider name to see more details.
- Choose **Back** on the upper left of the screen to return to your results.



The screenshot shows two main options for logging in: 'Log in for Personalized Search' and 'Use Member ID for Basic Search'. Below these, there is a 'Basic search as a guest' option with a description: 'Select a plan and find out if a doctor, hospital, or other care provider is in-network.'

### Basic search as a guest

Select the type of plan or network

Medical Plan or Network (may also include dental, vision, or pharmacy benefits) ▼

Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)

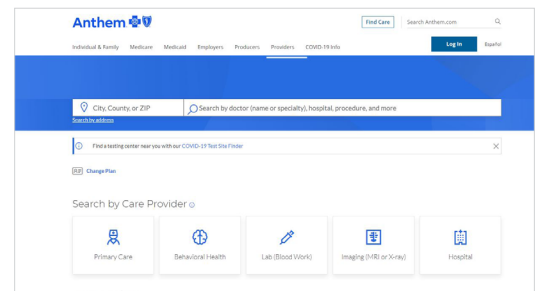
Select One ▼

Select how you get health insurance

Select One ▼

Select a plan or network

Select One ▼



The screenshot shows the search results page. At the top, there is a search bar with 'City, County, or ZIP' and 'Search by doctor (name or specialty), hospital, procedure, and more'. Below the search bar, there is a 'Change Plan' button and a 'Search by Care Provider' section with icons for Primary Care, Behavioral Health, Lab (Blood Work), Imaging (MRI or X-ray), and Hospital. At the bottom, there is a 'More Options...' link.



### We are here to help

If you have questions, please call Member Services using the phone number listed on the back of your health plan ID card.

